



## Payment Policy

Payment is due at the time of service unless special arrangements have been authorized by the clinic manager in advance.

### **No Shows:**

Due to the high demand for appointments, the following fee of \$70 will be applied for all “no shows” and cancellations made less than 24 hours in advance.

### **Pre-Paid Packages:**

Pre-paid treatment packages are not transferrable. The person making the purchase must utilize the treatments, unless a gift card for a package is purchased as a gift for someone other than the purchaser. Any packages purchased must be started within a 6-month period from the time of purchase.

### **Refunds:**

Refunds of treatment package will be refunded to the purchaser upon written cancellation of treatments before the first treatment is used. Refunds will be mailed back to the purchaser in the form of a check. No cash refunds will be issued.

### **Herbal Policy:**

Payment for any customized or prepackaged herbal formulas prescribed will be collected at the conclusion of each treatment and are not returnable for refund or credit.

### **Product Returns:**

Only unopened/unused pre-packaged non-consumption products are eligible for refund.

I understand and agree to the payment policy terms.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_